



Lorain County Health & Dentistry

How to apply for the Sliding Fee Discount Program (SFDP)

1. Call (440) 240-1655 to make an appointment with a Billing Associate
Para asistencia en Español llamar 440-240-1655.
2. Bring the following documents to your SFDP appointment
 - a. Photo ID
 - b. Proof of income for everyone in your household
3. **Who is included in the household**

Do Include:

 - Yourself
 - Your Spouse
 - Your children under 19 who live with you and their children who also live with you (if employed please provide their proof of income)
 - Your unmarried partner IF you have a common child together that resides in the household
 - Anyone else under 19 that lives with you if you are their legal guardian and have proper documentation
 - Your children 19-26 who live with you and are full time students (living at the school campus is considered "living with you") (provide documentation of school enrollment)

Do NOT Include

 - Your unmarried partner if you do not have children together
 - Your unmarried partner's children
 - Your parents who live with you
 - Other relatives who live with you unless legal guardian (provide documentation)
- **What income is to be included**
 1. Everyone in the household's income is counted
 2. All earned income (paystubs, W2's, current tax form, under the table income)
 3. All other income – Child support/alimony, Interest/Rental Income, Self-Employed income, strike benefits, unemployment compensation, pension, retirement, railroad benefits, social security, disability, public assistance.
 4. If there is no income in the household then a letter must be written stating who is supporting the patient.



Lorain County Health & Dentistry Sliding Fee Discount Program - 2024 Federal Poverty Guidelines - Effective 01/17/2024

Family Size	Household Income					
	0% - 100%	101% - 120%	121% - 140%	141% - 160%	161% - 180%	181% - 200%
1	\$0 - \$15,060	\$15,061 - \$ 18,072	\$ 18,073 - \$ 21,084	\$ 21,085 - \$ 24,096	\$ 24,097 - \$ 27,108	\$ 27,109 - \$ 30,120
2	\$0 - \$20,440	\$ 20,441 - \$ 24,528	\$ 24,529 - \$ 28,616	\$ 28,617 - \$ 32,704	\$ 32,705 - \$ 36,792	\$ 36,793 - \$ 40,880
3	\$0 - \$25,820	\$ 25,821 - \$ 30,984	\$ 30,985 - \$ 36,148	\$ 36,149 - \$ 41,312	\$ 41,313 - \$ 46,476	\$ 46,477 - \$ 51,640
4	\$0 - \$31,200	\$ 31,201 - \$ 37,440	\$ 37,441 - \$ 43,680	\$ 43,681 - \$ 49,920	\$ 49,921 - \$ 56,160	\$ 56,161 - \$ 62,400
5	\$0 - \$36,580	\$ 36,581 - \$ 43,896	\$ 43,897 - \$ 51,212	\$ 51,213 - \$ 58,528	\$ 58,529 - \$ 65,844	\$ 65,845 - \$ 73,160
6	\$0 - \$41,960	\$ 41,961 - \$ 50,352	\$ 50,353 - \$ 58,744	\$ 58,745 - \$ 67,136	\$ 67,137 - \$ 75,528	\$ 75,529 - \$ 83,920
7	\$0 - \$47,340	\$ 47,341 - \$ 56,808	\$ 56,809 - \$ 66,276	\$ 66,277 - \$ 75,744	\$ 75,745 - \$ 85,212	\$ 85,213 - \$ 94,680
8	\$0 - \$52,720	\$ 52,721 - \$ 63,264	\$ 63,265 - \$ 73,808	\$ 73,809 - \$ 84,352	\$ 84,353 - \$ 94,896	\$ 94,897 - \$ 105,440
9	\$0 \$58,100	\$ 58,101 \$ 69,720	\$ 69,721 \$ 81,340	\$ 81,341 \$ 92,960	\$ 92,961 \$ 104,580	\$ 104,581 \$ 116,200
10	\$0 \$63,480	\$ 63,481 \$ 76,176	\$ 76,177 \$ 88,872	\$ 88,873 \$ 101,568	\$ 101,569 \$ 114,264	\$ 114,265 \$ 126,960
11	\$0 \$68,860	\$ 68,861 \$ 82,632	\$ 82,633 \$ 96,404	\$ 96,405 \$ 110,176	\$ 110,177 \$ 123,948	\$ 123,949 \$ 137,720
12	\$0 \$74,240	\$ 74,241 \$ 89,088	\$ 89,089 \$ 103,936	\$ 103,937 \$ 118,784	\$ 118,785 \$ 133,632	\$ 133,633 \$ 148,480
Service	Patient Cost					
Medical, Vision & Initial Beh Health	\$20	\$30	\$40	\$50	\$60	\$70
Follow-up Beh Health	\$5	\$6	\$7	\$8	\$9	\$10
Dental Services except for those listed below	\$35	The greater of 10% of fees or \$36	The greater of 20% of fees or \$37	The greater of 40% of fees or \$38	The greater of 60% of fees or \$39	The greater of 80% of fees or \$40
LCH&D Pharmacy	Drug Cost + \$1	Drug Cost + \$2	Drug Cost + \$3	Drug Cost + \$4	Drug Cost + \$5	Drug Cost + \$6
Insertion of Mierna/Kyleena IUD - Includes Supplies & Services	\$290	\$300	\$310	\$320	\$330	\$340
Insertion of Nexplanon - Includes Supplies & Services	\$565	\$575	\$585	\$595	\$605	\$615
Root Canal - Anterior	\$250	\$260	\$270	\$280	\$290	\$300
Root Canal - Posterior/Pre-Molars	\$300	\$310	\$320	\$330	\$340	\$350
Root Canal - Posterior Molars	\$350	\$360	\$370	\$380	\$390	\$400
Crown:Porcelain - Includes Supplies & Services	\$430	\$440	\$450	\$460	\$470	\$480
Crown :Stainless Steel - Includes Supplies & Services	\$352	\$362	\$372	\$382	\$392	\$402
Dental Bridge - Includes Supplies & Services	\$430 per unit (tooth)	\$440 per unit (tooth)	\$450 per unit (tooth)	\$460 per unit (tooth)	\$470 per unit (tooth)	\$480 per unit (tooth)

For families with more than 12 persons, add \$5,380 for each additional person.

- No patient will be denied services due to inability to pay
- In the event you are unable to pay your account balance, please ask to speak with a Billing Associate about your options.
- Please ask to speak with and Enrollment Associate for more information on the LCH&D Sliding Fee Discount Program
- LCH&D patients who are eligible for the sliding fee discounts and have third-party coverage will be charged no more for any out of pocket costs, i.e. copays & deductibles, that the amount they would pay under the applicable SFDS discount pay class level above.
- If you qualify for LCH&D's Sliding Fee Discount Program and are referred by LCH&D to Mercy hospital for a HRSA-defined FQHC required service and are denied Mercy financial assistance because of means testing or a requirement to apply for Medicaid or the Marketplace/Exchange, please contact LCH&D billing dept. for possible assistance



Lorain County Health & Dentistry Programa de Descuento con Cobros en Escala - 2024 Nivel de Pobreza – efectivo 01/17/2024

Tamaño familiar # de personas en la familia	Ingresos del Hogar					
	0% - 100%	101% - 120%	121% - 140%	141% - 160%	161% - 180%	181% - 200%
1	\$0 - \$15,060	\$15,061 - \$ 18,072	\$ 18,073 - \$ 21,084	\$ 21,085 - \$ 24,096	\$ 24,097 - \$ 27,108	\$ 27,109 - \$ 30,120
2	\$0 - \$20,440	\$ 20,441 - \$ 24,528	\$ 24,529 - \$ 28,616	\$ 28,617 - \$ 32,704	\$ 32,705 - \$ 36,792	\$ 36,793 - \$ 40,880
3	\$0 - \$25,820	\$ 25,821 - \$ 30,984	\$ 30,985 - \$ 36,148	\$ 36,149 - \$ 41,312	\$ 41,313 - \$ 46,476	\$ 46,477 - \$ 51,640
4	\$0 - \$31,200	\$ 31,201 - \$ 37,440	\$ 37,441 - \$ 43,680	\$ 43,681 - \$ 49,920	\$ 49,921 - \$ 56,160	\$ 56,161 - \$ 62,400
5	\$0 - \$36,580	\$ 36,581 - \$ 43,896	\$ 43,897 - \$ 51,212	\$ 51,213 - \$ 58,528	\$ 58,529 - \$ 65,844	\$ 65,845 - \$ 73,160
6	\$0 - \$41,960	\$ 41,961 - \$ 50,352	\$ 50,353 - \$ 58,744	\$ 58,745 - \$ 67,136	\$ 67,137 - \$ 75,528	\$ 75,529 - \$ 83,920
7	\$0 - \$47,340	\$ 47,341 - \$ 56,808	\$ 56,809 - \$ 66,276	\$ 66,277 - \$ 75,744	\$ 75,745 - \$ 85,212	\$ 85,213 - \$ 94,680
8	\$0 - \$52,720	\$ 52,721 - \$ 63,264	\$ 63,265 - \$ 73,808	\$ 73,809 - \$ 84,352	\$ 84,353 - \$ 94,896	\$ 94,897 - \$ 105,440
9	\$0 \$58,100	\$ 58,101 \$ 69,720	\$ 69,721 \$ 81,340	\$ 81,341 \$ 92,960	\$ 92,961 \$ 104,580	\$ 104,581 \$ 116,200
10	\$0 \$63,480	\$ 63,481 \$ 76,176	\$ 76,177 \$ 88,872	\$ 88,873 \$ 101,568	\$ 101,569 \$ 114,264	\$ 114,265 \$ 126,960
11	\$0 \$68,860	\$ 68,861 \$ 82,632	\$ 82,633 \$ 96,404	\$ 96,405 \$ 110,176	\$ 110,177 \$ 123,948	\$ 123,949 \$ 137,720
12	\$0 \$74,240	\$ 74,241 \$ 89,088	\$ 89,089 \$ 103,936	\$ 103,937 \$ 118,784	\$ 118,785 \$ 133,632	\$ 133,633 \$ 148,480
Servicio	Costo del Paciente					
Tarifa con descuento para gastos médicos, de visión e iniciales Beh. Visita de salud, excepto para servicios enumerados a continuación	\$20	\$30	\$40	\$50	\$60	\$70
Tarifa con descuento para visitas de seguimiento de Beh Health	\$5	\$6	\$7	\$8	\$9	\$10
Tarifa con descuento por servicios dentales, excepto para servicios enumerados a continuación	\$35	El mayor del 10% de las tarifas o \$36	El mayor del 20% de las tarifas o \$37	El mayor del 40% de las tarifas o \$38	El mayor del 60% de las tarifas o \$39	El mayor del 80% de las tarifas o \$40
LCH&D Farmacia	Costo de los Medicamentos + \$1	Costo de los Medicamentos + \$2	Costo de los Medicamentos + \$3	Costo de los Medicamentos + \$4	Costo de los Medicamentos + \$5	Costo de los Medicamentos + \$6
Tarifa con descuento para visita médica con DIU Mirena o Kyleena - Incluye suministros y servicios	\$290	\$300	\$310	\$320	\$330	\$340
Tarifa con descuento por visita a Nexplanon - Incluye suministros y servicios	\$565	\$575	\$585	\$595	\$605	\$615
Tarifa con descuento para conducto radicular: anterior	\$250	\$260	\$270	\$280	\$290	\$300
Tarifa con descuento para conducto radicular: posterior / premolares	\$300	\$310	\$320	\$330	\$340	\$350
Tarifa con descuento por conducto radicular: molares posteriores	\$350	\$360	\$370	\$380	\$390	\$400
Tarifa con descuento para corona: porcelana - Incluye suministros y servicios	\$430	\$440	\$450	\$460	\$470	\$480
Tarifa con descuento por corona: acero inoxidable - Incluye suministros y servicios	\$352	\$362	\$372	\$382	\$392	\$402
Tarifa con descuento para un puente dental - Incluye suministros y servicios	\$430 por unidad (diente)	\$440 por unidad (diente)	\$450 por unidad (diente)	\$460 por unidad (diente)	\$470 por unidad (diente)	\$480 por unidad (diente)

Para familias con más de 12 personas, agregue \$ 5,380 por cada persona adicional.

- A ningún paciente se le negarán los servicios por no poder pagar
- En caso de que no pueda pagar el saldo de su cuenta, solicite hablar con un asociado de facturación sobre sus opciones.
- Solicite hablar con un asistente financiero y de inscripción para obtener más información sobre el programa de descuento de tarifa variable de LCH&D
- A los pacientes de LCH & D que son elegibles para los descuentos de tarifa variable y tienen cobertura de terceros no se les cobrará más por los costos de bolsillo, es decir, copagos, deducibles, que la cantidad que pagarían según el nivel de clase de pago de descuento de SFDS aplicable anterior .
- Si califica para el Programa de descuento de tarifa variable de LCH&D y LCH&D lo remite al hospital Mercy para recibir un servicio requerido por FQHC definido por HRSA y se le niega la asistencia financiera de Mercy debido a una prueba de recursos o un requisito para solicitar Medicaid o el Mercado/Intercambio, comuníquese con Departamento de facturación de LCH&D para posible ayuda



Sliding Fee Discount Program Application

The sliding fee discount program provides reduced charges to patients who qualify. This application is good for 12 months from the date signed unless noted below. You must reapply upon expiration, typically 12 months, but can be earlier as noted below. Circumstances that may affect your discount include divorce, death of spouse, leave of absence from work, dependent turning 19 who is not a full-time student. Additional verification may be required.

List the names of all persons indicated below, starting with yourself, even if they already have insurance:

Do Include:

- Yourself * Your Spouse
- Your children under 19 who live with you and their children who also live with you (if employed please provide their proof of income)
- Your unmarried partner IF you have a common child together that resides in the household
- Anyone else under 19 that lives with you if you are their legal guardian and have proper documentation
- Your children 19-26 who live with you and are full time students (living at the school campus is considered "living with you") (provide documentation of school enrollment)

Do NOT Include

- Your unmarried partner if you do not have children together
- Your unmarried partner's children * Your parents who live with you
- Other relatives who live with you unless legal guardian (provide documentation)

SFS Eligible	Full Name	Social Security # <i>(optional)</i>	Date of Birth	Relationship	Employer
Y N					
Y N					
Y N					
Y N					
Y N					

Income includes *all income* for the *entire household* listed above. Please check appropriate box(es) of verification and attach a copy of the item to be verified.

- | | |
|---|---|
| <input type="checkbox"/> Federal Income Tax Return | <input type="checkbox"/> Pay Stubs <input type="checkbox"/> Weekly <input type="checkbox"/> Bi-weekly |
| <input type="checkbox"/> Employee W2s | <input type="checkbox"/> Strike Benefits / Unemployment Comp |
| <input type="checkbox"/> Child Support/Alimony | <input type="checkbox"/> Pension/Retirement/Railroad Benefits |
| <input type="checkbox"/> Interest, Rental Income | <input type="checkbox"/> Social Security / Disability / Public Assistance |
| <input type="checkbox"/> Other (self-employment income) | <input type="checkbox"/> I did not work or have any income |

I have completed this application for discounted care and confirm that all information (including any self-attestations) provided is truthful to the best of my knowledge. I understand that I may be eligible, based on the proof I provided, for discounted care. I also understand that if I am eligible for a discount, I will be expected to pay the associated fee at the time of each office visit.

Applicant Signature _____ Phone Number _____ Date

Providing false information on this form may affect your ability to get health care at Lorain County Health & Dentistry

For Accounting Use Only:

Yearly Gross Income _____	Medical/Vision/ Behavioral Health Nominal Charge/ Discounted Fees	Nominal Charge \$20 Level _____
Number of Eligible Household Members? _____	Dental Nominal Charge/ Discounted Fees	Nominal Charge \$35
Pending Medicaid? _____		The greater of _____% of the fees or \$36 \$37 \$38 \$39 \$40 circle one
Expires _____		

Financial Representative _____ Date _____



The following services are available at a reduced rate for patients who qualify for the Sliding Fee Discount Program

Medical Services

Office Visits

Procedures

Immunizations

Injections

Dental Services

Office Visits

Procedures

Vision Services

Office Visits

Procedures

Behavioral Health

Office Visits

If you qualify for LCH&D's Sliding Fee Discount Program and are referred by LCH&D to Mercy hospital for a HRSA-defined FQHC required service and are denied Mercy financial assistance because of means testing or a requirement to apply for Medicaid or the Marketplace/Exchange, please contact LCH&D billing dept. for possible assistance.

Services Not Covered Under the Sliding Fee Scale

Hospital services

Lab tests

Eye Glasses and related products

Patients are encouraged to submit a revised Sliding Fee Discount Program Application if one of the following conditions occurs:

Circumstances

Divorce

Death of Spouse

Loss of job

Leave of Absence from Work

19 Year Old
(Not Full-Time Student)

Verification Required

Letter from attorney stating a divorce is in process.

Obituary from newspaper or death certificate.

Waiting period 90 days with statement from Unemployment or employer.

Waiting period 90 days with a statement form employer.

1 month of payroll check stubs or a statement from employer listing gross wages.



Aplicación Del Programa De Descuento

Los siguientes servicios están disponibles a una tarifa reducida para los pacientes que califican para la escala de tarifas deslizantes.

Servicios Médicos Servicios	Dental Servicios	Visión Salud	Conductual
Oficina visita	visitas a oficina	visita oficina	oficina
Procedimientos	Procedimientos	Procedimientos	
Vacunas			
Inyecciones			

Si califica para el Programa de descuento de tarifa variable de LCH&D y LCH&D lo remite al hospital Mercy para recibir un servicio requerido por FQHC definido por HRSA y se le niega la asistencia financiera de Mercy debido a una prueba de recursos o un requisito para solicitar Medicaid o el Mercado/Intercambio, comuníquese con Departamento de facturación de LCH&D para posible ayuda.

Servicios no cubiertos por la escala de tarifas deslizantes

Servicios hospitalarios

Pruebas de laboratorio

Anteojos y productos relacionados

Se recomienda a los pacientes que presenten una solicitud revisada del programa de descuento de tarifas deslizantes si se produce una de las siguientes condiciones:

Circunstancias	Requiere verificación
Divorcio	Carta del abogado indicando que un divorcio está en proceso
Defunción del obituario de su Esposo	Obituario de periódico o certificado de defunción
Pérdida de empleo	Periodo de espera 90 días con declaración
Permiso de ausencia del trabajo	Waiting period 90 days with a statement form employer.
19 Años (No estudiante de tiempo completo)	1 mes de cheques de nómina o una declaración de la lista del empleador



Lorain County Health & Dentistry

Hardship Appeal for Reduced/Waived Fees

Instructions: Please complete the request for a hardship appeal for reduced/waived fees, which could result in reduced/waived fees. Supporting documentation is required. You will receive notification by letter at the address provided below.

Patient Information

Name: _____

Address: _____

Date of Birth: _____

Phone Number: _____

Please select the type of hardship assistance you are requesting from Lorain County Health & Dentistry:

- 1x visit at reduced/waived fees. Please indicate amount able to pay \$_____.
- Past due balance forgiveness in the amount of \$_____.
- Other (please describe and include amount requesting to be reduced/waived)

Please select which of the following hardships you are experiencing and provide supporting documentation:

- Terminal Illness (will be denoted in patient's chart)
- Unexpected increases in necessary expenses due to caring for an ill, disabled, or aging family member
- File for bankruptcy in past 3 months
- Other reasons that indicate the patient would be unable to pay medical bills and still be able to pay for other basic necessary expenses and/or expenses for medical necessity
- Catastrophic situation – death or disability of a family member, flood/fire/other of home, other natural disasters

Additional comments (not required) :

Documentation received by: _____ Date _____

Signature: _____ Date: _____

Approved by: _____ Date: _____